WELCOME

Welcome to Crossroads Animal Hospital, a fullservice facility providing the finest professional health care for your pet.

The staff at Crossroads Animal Hospital will provide your pet with the best care and attention. Dr. LoBue practiced veterinary services in Texas for 17 years.

Dr. LoBue is a graduate of LSU School of Veterinary Medicine in 1983. We are a full-service hospital offering preventive medical treatment and consultation, routine check-ups, surgical procedures and laboratory analysis for small and exotic animals.

You are encouraged to call our office with any questions concerning the care of your pet or any service or billing needs. We'll be glad to refer to your pet's files and provide current health care information.

FIRST VISIT

When bringing your pet in for a check up, remember they may be a little uneasy about new people and animals. This is one of the reasons we ask that you restrain your pet before coming into the clinic.

We suggest animals be placed on a leash or in a pet carrier. Your pet and others in the waiting area will appreciate the extra care.

If you think your pet has a contagious disease, you should call us first with details. We may request that your pet wait outside until called.

HOURS/APPOINTMENTS

We see our patients in the following order: Emergencies, Appointments, and Walk-ins. Our normal business hours are:

Monday thru Friday8:00a.m. − 5:00p.m.

To allow ample time for all patients and scheduled surgical procedures, we operate primarily by appointments; however, walk-ins are welcome.

Like humans, pets do not synchronize their illnesses with our appointment book, and surgical procedures sometimes take longer than planned, so an occasional appointment delay is inevitable. Please realize that we make a sincere attempt to see each client on time. A phone call is appreciated if an appointment needs to be rescheduled.

EMERGENCY SERVICE

Emergency service is available on a 24 hour basis. We will make every effort to respond to your call for help. However, because the pager is not 100 percent – should the doctor not get back with you in 10 minutes, please call the answering service again.

Office and emergency: (225) 261-6000.

MEDICATIONS

The wrong medications at the wrong time can be very detrimental to your pet's health. Always follow the directions for your pet's medication precisely and never give your pet human painkillers or other human medication –they can be deadly.

BOARDING/VISITORS

Boarding is available but limited at this time, however special care boarding is given (more individual attention). Reservations are required for boarding. For the safety of all hospitalized pets in our care, we require that all vaccinations be up-to-date. Bordetella vaccine is required for boarding. Because we take great pride to have a clean and odor free environment, we highly recommend allowing us to give your pet a bath. If fleas or ticks are noted on your pet will receive Capstar and / or Frontline

respectively will be used. Animals requiring veterinary attention will be taken care of at the owner's expense. Each dog is given individual time and walked outside with a 16 ft leash.

Visits are welcome -

All pets are discharged during normal business hours 8:00a.m-5:00p.m., Monday thru Friday.

PAYMENT/FEES

Payment is expected at the time services are rendered. We accept personal checks, MasterCard, Visa, American Express, and Discover. We make every effort to make sure all fees are fair and reasonable, and you are encouraged to discuss charges before services are rendered.

PET FOOD & SUPPLIES

For your convenience and your pet's health and happiness, our clinic carries a selection of the following professional pet food and supplies:

- * Iams Food, Science Diets, Prescription Diets, and nutritional supplements
- * Flea control products (for pet and home)
- * Highest quality, general pet supplies
- * Grooming aids

We will be glad to consult with you regarding the best dietary requirements for your pet's particular needs.

Providing the Central area with the Finest in veterinary services.

GENERAL HEALTH

Physical Exam, vaccinate against contagious diseases, feed quality nutrition, and having dental care are the most important things you ever do for your pet. We can advise you what is best for your individual pet. Here are some guidelines: Puppies should begin a series of vaccinations at 6 weeks of age, kittens should begin at 6 weeks of age. After puppies and kittens receive their initial vaccination series, (3 to 4 visits); annual boosters are needed to maintain health protection.

Dogs should be vaccinated against Distemper, Parvo, Coronavirus, Parainfluenza, Leptospirosis, Adenovirus, Bordetella, and Rabies. Cats should be vaccinated against Rhinotracheitis, Calicivirus, Panleukopenia, Rabies, FIP and Feline Leukemia. Dogs should also be on a heartworm preventive and be heartworm tested yearly.

Dental brushing should start with a puppy once a day and continuing lifetime.

Animal medicine has made great strides in recent years and pets are now enjoying much longer and trouble free lives with the aid of conscientious health care professionals. We look forward to helping you enjoy the happiness that a healthy pet can provide.

We invite you to allow Crossroads Animal Hospital to become your partner in providing the finest in health care for your pet.

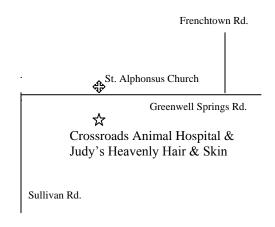
Tony LoBue, D.V.M.

OBEDIENCE TRAINING

Obedience Classes and behavior counseling are available throughout the year. A six-week individual basic obedience course taught by Dr. LoBue. The course covers basic commands such as sit, stay, and heel while leash walking. Please call for details.

GROOMING SERVICES

Professional Grooming on Tuesday, Wednesday, and Thursday. Early drop off at 7:00 am on Tuesday and Thursday.



CROSSROADS ANIMAL HOSPITAL

13933 Greenwell Springs Rd. Central, LA 70739 (225) 261-6000

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Dr. Tony LoBue, D.V.M.



Providing the finest health care for your pet

Small & Exotic animal medicine & surgery
Complete pet health care facilities
Preventive medicine
Check-ups & consultations
Nutritional foods & supplements
Behavior consultation

DOGS-CATS BIRDS & EXOTICS

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